



| | FREE | STANDARD | PROFESSIONAL | ENTERPRISE | STANDARD |
|---|------|----------|--------------|------------|----------|
| PRICING (PLUS TAX AS APPLICABLE) | | | | | |
| Billed Anually | - | \$8 | \$13 | \$21 | \$8 |
| Billed Monthly | - | \$10 | \$15 | \$25 | \$10 |
| FEATURES | | | | | |
| Instant Chat | Yes | Yes | Yes | Yes | Yes |
| Desktop Application | Yes | Yes | Yes | Yes | Yes |
| UAC Compatibility | Yes | Yes | Yes | Yes | Yes |
| Clipboard Sharing | Yes | Yes | Yes | Yes | Yes |
| Mac Support | Yes | Yes | Yes | Yes | Yes |
| Linux Support | Yes | Yes | Yes | Yes | Yes |
| User Management | Yes | Yes | Yes | Yes | Yes |
| Organization Roles | Yes | Yes | Yes | Yes | Yes |
| Remote Screen Blanking | Yes | Yes | Yes | Yes | Yes |
| Idle-Session Time Out | Yes | Yes | Yes | Yes | Yes |
| File Transfer | - | Yes | Yes | Yes | Yes |
| Multi-Monitor Navigation | - | Yes | Yes | Yes | Yes |
| Send Alt+Ctrl+Del | - | Yes | Yes | Yes | Yes |
| Reboot and Reconnect | - | Yes | Yes | Yes | Yes |
| Session Transfer | - | Yes | Yes | Yes | Yes |
| Screen Capture | - | Yes | Yes | Yes | Yes |
| Mobile Apps (iOS, Android) | - | Yes | Yes | Yes | Yes |
| Schedule Sessions | - | - | Yes | Yes | - |
| Swap Screen | - | - | Yes | Yes | Yes |
| Custom Email Templates | - | - | Yes | Yes | - |
| Email Configuration | Yes | Yes | Yes | Yes | Yes |

| | | | | | |
|--------------------------------|-----|---------|---------|---------|-----------|
| Session Notes | - | - | Yes | Yes | Yes |
| Rebranding | - | - | Yes | Yes | Yes |
| Advance Reports | - | - | Yes | Yes | Yes |
| Customer Widget | - | - | Yes | Yes | - |
| Departments | - | - | - | Yes | Yes |
| Annotation | - | - | - | Yes | Yes |
| Remote Print | - | - | - | Yes | Yes |
| Computer Grouping | - | - | - | - | Yes |
| Group Permissions | - | - | - | - | Yes |
| Deployment | - | - | - | - | Yes |
| Wake-on-LAN | - | - | - | - | Yes |
| Number of Technicians | One | Limited | Limited | Limited | Unlimited |
| Session Recording | - | - | - | Yes | Yes |
| Action Log Viewer | Yes | Yes | Yes | Yes | Yes |
| Two-Factor Authentication | Yes | Yes | Yes | Yes | Yes |
| Session Confirmation | - | - | - | - | Yes |
| Remote Power Options | - | - | - | - | Yes |
| Screen Sharing | - | - | Yes | Yes | - |
| INTEGRATIONS/APIS | | | | | |
| Integration with Zoho Desk | Yes | Yes | Yes | Yes | - |
| Integration with Zoho Sales IQ | Yes | Yes | Yes | Yes | - |
| Integration with Zendesk | - | Yes | Yes | Yes | - |
| Integration with ServiceNow | - | Yes | Yes | Yes | - |
| Import Google Contacts | - | Yes | Yes | Yes | Yes |
| Zoho Assist APIs | Yes | Yes | Yes | Yes | Yes |