



Zoho Assist - Plan Comparison

	Free Plan	Remote Support			Unattended Access
	FREE Try Now	STANDARD Try Now	PROFESSIONAL Try Now	ENTERPRISE Try Now	STANDARD Try Now
Pricing (Plus Tax as applicable)					
Billed Annually	-	€8/month	€13/month	€21/month	€8/month
Billed Monthly	-	€10	€15	€25	€10
Remote Session					
Instant Chat	✓	✓	✓	✓	✓
Desktop Application	✓	✓	✓	✓	✓
UAC Compatibility	✓	✓	✓	✓	✓
Clipboard Sharing	✓	✓	✓	✓	✓
Remote Screen Blanking	✓	✓	✓	✓	✓
File Transfer	-	✓	✓	✓	✓
Multi-Monitor Navigation	-	✓	✓	✓	✓
Send Alt+Ctrl+Del	-	✓	✓	✓	✓
Reboot and Reconnect	-	✓	✓	✓	✓
Session Transfer	-	✓	✓	✓	✓
Screen Capture	-	✓	✓	✓	✓
Schedule Sessions	-	-	✓	✓	-
Swap Screen	-	-	✓	✓	✓
Session Notes	-	-	✓	✓	✓
Annotation	-	-	-	✓	✓
Remote Print	-	-	-	✓	✓
Session Recording	-	-	-	✓	Yes
Additional storage for session recording	-	-	-	✓	Yes
Screen Sharing	-	-	✓	✓	-
Platform supported (Windows/Mac/Linux/Chrome OS)	✓	✓	✓	✓	✓
Mobile Apps (iOS, Android)	-	-	✓	✓	✓
Unattended Access					
Computer Grouping	-	-	-	-	✓
Group Permissions	-	-	-	-	✓
Deployment	-	-	-	-	✓
Wake-on-LAN	-	-	-	-	✓

Remote Power Options	-	-	-	-	✓
Organization					
User Management	✓	✓	✓	✓	✓
Organization Roles	✓	✓	✓	✓	✓
Departments	-	-	-	✓	Yes
Rebranding	-	-	✓	✓	✓
Custom Email Templates	-	-	✓	✓	-
Email Configuration	✓	✓	✓	✓	✓
Advance Reports	-	-	✓	✓	✓
Customer Widget	-	-	-	✓	-
Number of Technicians	One	Limited	Limited	Limited	Unlimited
Security and Compliances					
TLS 1.2 transport security with AES-256-bit encryption	✓	✓	✓	✓	✓
Idle-Session Time Out	✓	✓	✓	✓	✓
Action Log Viewer	✓	✓	✓	✓	✓
Two-Factor Authentication	✓	✓	✓	✓	✓
Session Confirmation	-	-	-	-	✓
Integrations/APIs					
Integration with Zoho Desk	✓	✓	✓	✓	-
Integration with Zoho Sales IQ	✓	✓	✓	✓	-
Integration with Zendesk	-	✓	✓	✓	-
Integration with ServiceNow	-	✓	✓	✓	-
Integration with Freshdesk	-	✓	✓	✓	✓
Integration with Jira	-	✓	✓	✓	✓
Import Google Contacts	-	✓	✓	✓	✓
Zoho Assist APIs	✓	✓	✓	✓	✓